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February 5, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

**Re: Smart Meter Usage App Offered Duke Energy Carolinas, LLC
and Duke Energy Progress, LLC
Docket: ND-2019-31-E**

Dear Ms. Boyd:

I am filing this letter to provide a status update regarding Duke Energy Carolinas, LLC and Duke Energy Progress, LLC's (collectively, the "Companies") Smart Meter Usage App in connection with the above-referenced matter.

In the Companies' October 10, 2019 informational filing in this docket, it was indicated that the Companies intended to make a limited offering of this option to customers during the first quarter of 2020. In order to test the devices necessary for this offering, the Companies installed their first gateway device to support the Smart Meter Usage App in an employee home in late September 2019, with six additional employee home deployments in December 2019. Unfortunately, the original gateway equipment manufacturer halted production of the Companies' gateways in December 2019 due to potential licensing issues associated with the device's software. As a result, the initiation of the option has been delayed.

The Companies continue to actively work to resolve the software licensing issues with third parties and currently expect to deploy the gateway devices that support the Smart Meter Usage App in customer homes later in 2020. The Companies regret that this unforeseen complication has delayed the initiation of the offering. The Companies will provide further updates to the Commission as the status of the offering develops.

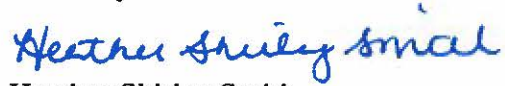
The Honorable Jocelyn G. Boyd

February 5, 2020

Page 2

Thank you for your attention to this matter.

Sincerely,



Heather Shirley Smith

cc: Becky Dover, Esq., SC Dept of Consumer Affairs
Carri Grube Lybarker, Esq., SC Dept of Consumer Affairs
Jeffrey M. Nelson, Esq., Office of Regulatory Staff